

DIXIE ELECTRIC POWER ASSOCIATION

LAUREL, MISSISSIPPI

SERVICE RULES AND REGULATIONS

1. Application for Service: Each prospective applicant desiring electric service shall be required to sign an Application for Membership and Electric Service before connection is made and service is supplied. If the spouse of the applicant (a) has a homestead interest in or lives on any part of the property to be served; or (b) is a partial or full owner, joint tenant or tenant in common in any part of the property to be served; or (c) has a partial or full ownership interest in any business, commercial or industrial venture conducted, or to be conducted on any part of the property to be served, then he or she shall also be required to sign the Application for Membership, agreeing, along with the applicant, to be legally liable for payment of all electric energy used on any part of the property to be served. Under such circumstances if such spouse does not sign the Application for Membership, service shall be rendered on a temporary basis only for thirty (30) days, and if said spouse's signature is not received before the expiration of that period of time, electric service shall be discontinued. Positive identification of applicants shall be required by presentation of a United States government issued photo identification card and social security number. Applicant shall be at least eighteen (18) years of age unless he or she has been legally declared emancipated. Applicants will be given the option to have their accounts established as either a postpaid or prepaid account. (See the Voluntary Prepaid Metering Agreement for more details about the prepaid program.)
2. Membership Fee and Deposit: Applicants shall be required to pay a membership fee of fifty dollars (\$50.00) and a deposit as required by the Association for each point of service. Deposits for noncommercial accounts will be determined by using a combination of the credit report received from an external credit reporting service and the credit rating within the cooperative's computer billing system based on the member's history with the cooperative. The report returning the highest deposit will be used based on the following chart.

Credit Reporting Service	Billing System Credit History	Deposit Amount
Green Light	Gold or Silver	\$0
Yellow Light	Bronze	\$200
Red Light	Poor	\$400

Deposits for commercial accounts will be set at two times the highest monthly billing within the last six years for an existing account. The deposit for a new commercial account will be determined by a load study conducted by the cooperative. In lieu of a deposit for a commercial account, members/applicants may acquire and provide to the cooperative a letter of credit from a reputable financial institution equal to the amount of the required deposit. The cooperative reserves the right to refuse a letter of credit from a financial institution that the cooperative determines not to be reputable.

Upon termination of service, deposit and membership fees may be applied by the Association against unpaid bills of member; and if any balance remains after such application is made, said balance shall be refunded to member.

Members/applicants who choose to participate in the association's prepaid metering program will not be required to pay a deposit.

3. Points of Delivery: The point of delivery is the point as designated by the Association on the member's premises where current is to be delivered to building or premises. All wiring and equipment, other than metering equipment beyond the point of delivery, shall be installed and maintained by the member.
4. Member's Wiring Standards: All wiring on the member's premises must conform to the requirements of the National Electrical Code, the National Electrical Safety Code, the Rural Utilities Service and the Association's wiring specifications.
5. Inspection: Association shall have the right, but shall not be obligated to inspect any installation before the service is energized or at any time later, and reserves the right to reject any wiring not in accordance with Association's standards; but such inspection or failure to inspect or reject shall not render Association liable or responsible for any loss or damage resulting from defects in the installation, wiring, and from violation of Association's rules, or from accidents which may occur upon member's premises.
6. Member's Responsibility for Association's Property: All meters, service connections and other equipment furnished by Association shall be, and remain, the property of the Association. Member shall provide a space for, and exercise proper care, to protect the property of Association on the member's premises; and in the event of loss or damage to Association's property, arising from neglect of member to care for same, the cost of necessary repairs or replacements shall be paid by the member.
7. Easements and Right of Access: The applicant will furnish the Association permission to construct, operate and maintain its electric facilities on the member's property. The width of the easement shall normally be fifteen (15) feet for insulated service and underground wire, twenty (20) feet for bare secondary wire, thirty (30) feet for single-phase (1 ϕ) primary wire and forty (40) feet for multi-phase (2 ϕ or 3 ϕ) primary wire. The Association shall have the right to widen the right of way to above limits when upgrading its service.

Association's identified employees shall have access to the member's premises at all reasonable times for the purpose of reading meters, testing, repairing, replacing, removing, inspecting or to do any other thing desirable to the Association's facilities located on these premises.

If it is necessary for the Association to extend its facilities to serve an applicant, the applicant shall obtain and furnish to the Association, without cost, the necessary easements for the construction, operation and maintenance of the Association's facilities.

8. Billing: The Association's normal billing date shall be on the first or twenty-fifth of each month for members in the Laurel service area, on the fifth of each month for members in the Petal service area, and on the fifteenth of each month for members in the Waynesboro service area. All bills become delinquent after ten (10) days from the date of the billing. Member accounts in the prepaid metering program will be billed daily.
9. Discontinuance of Service by Association: The Association shall refuse to connect or may discontinue service for the violation of any of its Service Rules and Regulations. The Association shall refuse service or discontinue service to any member owing one delinquent bill and any portion of a prior delinquent bill when the total of both bills is at least thirty dollars (\$30.00). If the member pays by check on the account on which a delinquent notice has been mailed and said check is not honored by the member's bank, the Association shall disconnect the member's service and there shall

be an additional charge of twenty dollars (\$20.00) to the member for handling of any such check not honored by the bank. The Association shall discontinue service for the theft of current or the existence of current theft devices on the premises of member. The discontinuance of service by the Association for any cause as stated in these rules shall not release member from his or her obligation to the Association for the payment of minimum bills as specified in the application or power contract of the member.

Member accounts in the prepaid metering program will be subject to disconnect when the account no longer has a credit balance.

10. Reconnection Charge: As stated above, if a member's delinquent account is discontinued, a reconnection charge of thirty dollars (\$30.00) plus applicable sales tax shall be collected by the Association on all reconnections. No manual reconnections will be made after 8:00 p.m. Reconnection charges and/or bill payments will not be collected in the field after 5:00 p.m.

Member accounts in the prepaid metering program will not be charged a reconnection fee.

11. Returned Check Charge: If the member pays an account by check and said check is not honored by the member's bank, there shall be an additional charge of twenty dollars (\$20.00) to the member for the handling of any such check not honored by the bank.
12. Service Charge: A service charge of thirty dollars (\$30.00) plus applicable sales tax shall be collected on all permanent manual connections if connection is requested to be made between 8:00 a.m. and 5:00 p.m. except on weekends or a holiday. A service charge of eighty dollars (\$80.00) plus applicable sales tax shall be collected on all permanent manual connections if requested to be connected between 5:00 p.m. and 8:00 p.m. or on weekends or a holiday. A service charge of thirty dollars (\$30.00) plus applicable sales tax shall be collected on all permanent automated connections (where available).
13. Temporary Service Charge: See Line Extension Policy, Section 208.9.
14. Relocation Charge: See Line Extension Policy, Section 208.11.
15. Unauthorized Connections: Any connection or wiring device which makes it possible to use electric energy without such energy being registered on the Association's meter is an unauthorized connection.

Any connection or reconnection of electric service to the Association's facilities by any person other than employees of the Association is an unauthorized connection.

The Association shall discontinue service without notice to any occupant of premises where unauthorized connections are found. A bill for meter tampering service charge of at least two hundred dollars (\$200.00) plus applicable sales tax, estimated unmetered usage, damage to equipment, and cost of any related changes in the Association's facilities shall be rendered to the occupant of the premises where the unauthorized connection is located. Service shall not be restored to any member of any household occupying the premises at such location or any other location on the Association's system until that bill is paid.

16. Voltage Fluctuations Caused by Member: Electric service shall not be used in such a manner as to cause unusual fluctuations or disturbances to Association's system. Association shall require

member, at his own expense, to install suitable apparatus which will reasonably limit such fluctuations.

17. Additional Load: The service connection, transformers, meters and equipment supplied by Association for each member have definite capacity, and no addition to the equipment or load connected thereto shall be allowed except by consent of Association. Failure to give notice of additions or changes in load and to obtain Association's consent for same shall render the member liable for any damage to any of the Association's lines or equipment caused by additional or changed installation.
18. Rate Schedule and Facilities Charges:

Schedules R-13 and R-13TOU

Availability: Available to members for single-phase permanently occupied single-family residences, subject to the established rules and regulations of the Association. The capacity of individual motors served under this schedule shall not exceed 10 h.p. without approval from Association.

Facilities Charges:

Permanent single family residences: See Line Extension Policy, Section 208.2

Manufactured or mobile homes used as residences: See Line Extension Policy, Section 208.3

Schedules NR-13 and NR-13C

Availability: NR-13 is available to members for single-phase facilities not serving permanently occupied single-family residences, subject to the established rules and regulations of the Association. The capacity of individual motors served under this schedule shall not exceed 10 h.p. without approval from Association.

NR-13C is available for chicken or poultry farm services only.

Facilities Charges:

Single phase facilities not qualifying as a permanent single family residence and less than 50 kW: See Line Extension Policy, Section 208.4

Single phase facilities not qualifying as a permanent single family residence and 50 kW or greater: See Line Extension Policy, Section 208.5.

Schedule CI-13 Less than 100 KW

Availability: Available to all three-phase members located on or near Association's three-phase lines, for all types of usage, subject to the established rules and regulations of the Association. C&I less than 100 kW service is available to members having a peak demand less than 100 kW for the twelve months ending with the current billing period and in accordance with the Association's Service Rules and Regulations. If the member's peak demand equals or exceeds 100 kW, the member will be reclassified to the C&I – 100 to 1,000 kW rate for twelve months or until the member's peak demand does not meet or exceed 100 kW for twelve consecutive months.

Facilities Charges:

Commercial and industrial facilities: See Line Extension Policy, Section 208.5.

Schedule CI-13 100 KW to 1000 KW

Availability: Available to all three-phase members located on or near Association's three-phase lines, for all types of usage, subject to the established rules and regulations of the Association.

C&I 100 to 1,000 kW service is available to members having a peak demand equal to or greater than 100 kW but less than 1,000 kW for the twelve months ending with the current billing period and in accordance with the Association's Service Rules and Regulations. If the member's peak demand meets or exceeds 1,000 kW, the member will be reclassified to the C&I 1,000 kW or greater rate for twelve months or until the member's peak demand does not meet or exceed 1,000 kW for twelve consecutive months.

Facilities Charges:

Commercial and industrial facilities: See Line Extension Policy, Section 208.5

Schedule CI-13 1000 KW or Greater

Availability: Available to all three-phase members located on or near Association's three-phase lines, for all types of usage, subject to the established rules and regulations of the Association.

C&I 1,000 kW service is available to members having a peak demand 1,000 kW or greater for the twelve months ending with the current billing period and in accordance with the Association's Service Rules and Regulations.

Facilities Charges:

Commercial and industrial facilities: See Line Extension Policy, Section 208.5

Schedule CI-13 No Demand

Availability: This rate is available to members who were receiving service under the previous commercial and industrial rate and not billed demand at the time this rate was established. This rate is closed to new members. Members receiving service under this rate may continue to do so unless facilities being served are modified such that electric consumption is changed.

Schedule SL-13

Availability: Available to all members in accordance with agreement between the Association and the members for outdoor light or lights.

Facilities Charges:

See Line Extension Policy, Section 208.5.

Schedule DG-13

Availability: Applicable to residential single phase or non-residential distributed generation 2 MW or less of connected generation connected in parallel operation to the Association's lines in accordance with the Association's Service Rules and Regulations and the Association's

Interconnection and Parallel Operation Agreement for Distributed Generation Rated 2 MW and Less, which is available on request.

This rate is not applicable to temporary, shared, or resale service. This rate is applicable to service supplied at one point of delivery and measured through one meter.

Facilities Charges:

Member shall bear all costs associated with the connection of distributed generation facilities to the Association's facilities.

19. Notice of Trouble: Member shall notify Association immediately if service is unsatisfactory for any reason or if there are any defects, trouble, or accidents affecting the supply of electricity. Such notices, if verbal, shall be confirmed in writing.
20. Non-Standard Service: The member shall pay the cost of any special installation necessary to meet his peculiar requirements for service at other than standard voltages or for the supply of closer regulation than required by standard practice.
21. Meter Test: Members receiving service who request a test of their meter for accuracy shall be required to pay a meter test fee of thirty dollars (\$30.00) plus applicable sales tax. If the test shows that the meter is not within acceptable limits, the meter test fee shall be refunded and the member's account shall be adjusted in accordance with the test results. If the meter is found to be accurate within acceptable limits, the meter test fee shall not be refunded.
22. Filing and Posting: A copy of these *Service Rules and Regulations* shall be kept for inspection at the offices of the Association.
23. Scope: These *Service Rules and Regulations* apply to all electrical services furnished by the Association.
24. Revisions: These *Service Rules and Regulations* may be revised, amended, supplemented or otherwise changed from time to time by the Board of Directors.

Adopted prior to March 29, 1956

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